



DISTRICT ADMINISTRATIVE OFFICE

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COVID-19 Update to Families (Technology Text Blast) - March 24, 2020

Good Evening Big Walnut Families,

In reviewing our technology plan for chromebook repairs, we have determined that we will be able to offer hardware repairs at our central office as needed. If you experience any problems with your district-provided chromebook in the coming weeks, please email the technology department at bwit-support@bwls.net. If it is decided that an issue cannot be resolved remotely, we will set up a specific date and time frame with you to drop it off at our central office. A staff member will communicate with you on the timing of the repair or any necessary replacement device. While the quickest and most efficient form of communication is via email, if you do not have access to email, you can leave a message by calling 740-965-3010. We hope that all is well with your family at this time.